

## Overview

Vital Wave is an international professional services firm specializing in large-scale digital solutions for development.

For the past 16 years, Vital Wave has worked with corporations, foundations, development organizations, and governments to scale technology solutions for health, financial services, education, agriculture, and the environment. The firm engages with its clients across the full project lifecycle from strategy creation to solution design and implementation.

Vital Wave continually seeks high-quality individuals to contribute to its work. Information on typical project roles is listed below. The firm welcomes applications and inquiries on a rolling basis. When applying, please indicate which position you are interested in and the vertical or industry in which you work or have experience (e.g., health, financial services, agriculture).

Vital Wave celebrates the diversity of the clients and communities we serve, and we believe in promoting a company environment that reflects that value. Everyone benefits when people feel comfortable bringing their full selves and their experiences to work.

## Equal Opportunity Employer

Vital Wave does not discriminate on the basis of race, color, religion, gender, gender expression, age, national origin, disability, marital status, sexual orientation, or military status, in any of its activities or operations, including hiring and staffing, vendor selection, and provision of services.

## Project Roles

### **TECHNICAL ENGAGEMENT MANAGER (FULL TIME AND REMOTE)**

The Technical Engagement Manager has overall responsibility for strategic management of client communications and for leading client project teams to on-time, on-budget completion of deliverables. Technical Engagement Managers must have extensive project, team, and stakeholder management experience as well as strong client interaction skills. Technical Engagement Managers report to the Senior Director of Professional Services and interact frequently to review project timelines, team performance, and progress toward delivery.

Technical Engagement Managers manage client and stakeholder communication and are responsible for setting and managing client expectations for the duration of the project.

They communicate a clear understanding of client needs and goals to the project team, convey the overall vision for the engagement, and oversee progress toward meeting objectives, including course corrections where needed. Technical Engagement Managers orchestrate the efforts of team members and technology partners to meet project goals. These activities could include requirements gathering, technology design, and implementation of specific solutions. For more strategy focused projects, they also can contribute to primary research and analysis of findings, lead the development of strategic recommendations, and oversee the creation and submission of interim and final deliverables.

#### Required Qualifications:

- Master's degree in engineering, computer science, data science, or industry-specific or related field
- 7+ years project management experience, preferably in a professional services environment
- Experience having managed product delivery, agile software development teams, and/or technology vendors
- Experience working in digital development, at international development organizations, agencies, foundations, and/or multinational firms
- Extensive knowledge of business, government, and social and economic systems in low and middle-income countries; experience living, working, and implementing digital solutions in LMICs is preferred
- Proven track record of successful client interactions
- Strong stakeholder engagement and facilitation skills
- Well-developed interpersonal skills and the ability to build and maintain relationships
- Confidence-inspiring presence and business style
- Superior organizational skills
- Willingness to work in a constantly evolving environment
- Ability to work remotely and interface with global virtual team members (often at odd hours)
- Excellent oral and written communication skills
- High degree of motivation, flexibility, and creativity
- Ability to “wear many hats” and thrive in an entrepreneurial environment
- Proficiency in MS Office, especially PowerPoint, is a must, with demonstrated experience in developing visually appealing materials

**Position type:** Full-time remote hire with competitive compensation.

## Application

Please send CV and cover letter to [info@vitalwave.com](mailto:info@vitalwave.com). Indicate which position is of interest and related skills as well as industry expertise. Any examples of previous work are also welcome.