

Vital Wave is a dynamic company working at the intersection of business, technology, and development. The firm provides a full range of services to development organizations and multinational companies seeking to make an impact in developing countries. With ten years' successful experience as a strategy and implementation partner, Vital Wave is a leader in the field of ICT4D.

We offer candidates the opportunity to work with a team of seasoned professionals and some of the top players in development. Join a company where your contributions have measurable impact through compelling, international engagements. Flexible, remote-work opportunities available.

SOMALIA DIGITAL FINANCIAL SERVICES ANALYST

Description of Duties: Vital Wave is seeking a full-time, Nairobi or Mogadishu-based Digital Financial Services (DFS) Analyst. The DFS Analyst will be responsible for leading the development of key documentation and deliverables for a dynamic program focused on the strengthening of bulk payments and mobile money services in Somalia. The DFS Analyst will report to the Project Manager.

Key Responsibilities:

- Develop key project documentation with project partners and clients including (but not limited to) standard operating procedures, change management processes, escalation plans, and onboarding documentation, for the bulk payment pilot implementation.
- Help project partners to define user requirements and develop supporting documentation
- Support the design of workshops and trainings with partners and clients
- Carry out an initial market assessments and value chain analysis of digital financial services in Somalia
- Write interim and final reports
- Contribute as a member of the Vital Wave program team to the successful achievement of overall program goals
- Develop and prepare project documentation
- Facilitate execution of both client-facing and external deliverables

Required Skills & Qualifications:

- Experience with implementation and scale-up of digital financial service projects in East Africa, preferably Somalia
- 2+ years of related DFS experience
- Ability to understand and document technical concepts
- Willingness to work in constantly evolving environment
- Currently based in Nairobi or Mogadishu
- MS Office proficiency

Desired Skills & Qualifications:

- Experience in the mobile money sector and interacting with mobile network operators
- Experience working in a virtual environment
- Ability to work remotely and interface with global virtual team members (often at odd hours)
- Master's degree in business, economics, international relations or related field or equivalent work experience
- Ability and willingness to travel within Somalia (Mogadishu, Puntland, Somaliland) as needed
- Experience working in Somalia
- Fluent in Somali

Salary and Benefits: This is a contract position. Competitive compensation.

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